

### **SCHEDULE – III**

*(under sub-regulation (4) of regulation 31)*

#### **SUBSCRIBER CORNER**

The Subscriber Corner shall contain the following features and information, but not limited to:

1. Login access to the subscriber,
2. Subscriber information: Name, address, registered phone, email, Aadhar no. etc.,
3. Details of subscribed services, channels, bouquets, validity, lock in period (if any),
4. Details of selected CPE scheme,
5. Details of AMC scheme selected, if any,
6. Billing details /billing cycle/Account balance/ Dues,
7. Usage details for last six months/ provision for printing,
8. Bill Payment guidelines,
9. Payment details for last six months,
10. Complaint registering and status monitoring,
11. Completed CAF access/reprint,
12. Toll free number of customer care centre and other contact details,
13. Any other relevant information.